

Ornge Patient Transfer Status Board



The Ornge Patient Transfer Status Board is a tool developed with the goal of providing our partners in care with consistent updates regarding patient transfers.

Please see below for the Ornge Patient Transfer Status Board glossary and explanation of terms.

› TRANSPORT STATUS LEGEND

- **Pending:** The patient transfer has been booked with Ornge but an asset has not been assigned.
- **Scheduled Arrival:** The patient transfer has been scheduled with 'estimated' times for departure and arrival.
- **Arrived:** The assigned asset has (landed) arrived at the specified airport/helipad.
- **Delayed:** The assigned asset has been diverted/rescheduled due to unforeseen reasons (weather, triage, mechanical, etc).

Do you have any questions, concerns, or feedback regarding the Ornge Patient Transfer Status Board? Please contact the **Quality Improvement Office** via email at occquality@ornge.ca

For general information, visit our Healthcare Partner portal online: www.ornge.ca/healthcare

› GLOSSARY

MT Number: Medical Transfer authorization number that is obtained through the successful submission of a request via the Provincial Transfer Authorization Centre (PTAC). The patient's name can be viewed by hovering over the MT number.

Patient Number: Ornge patient identification number assigned upon completion of a patient transfer booking with the Ornge Operations Control Centre (OCC). The patient's name can be viewed by hovering over the MT number.

Sending Facility/Unit: Refers to the originating (Sending) facility/unit the patient is being transported from.

Receiving Facility/Unit: Refers to the destination (Receiving) facility/unit the patient is being transported to.

Date/Time: Indicates the date of the scheduled patient transport and the estimated time of landing at the specified landing site (airport/helipad).

Landing Location: Indicates the helipad or airport for which the patient will be departing or arriving.



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