ORNGE: SURGE RESPONSE SERVICES

Accessing Surge Response Services

A request for surge response services can be accessed through the Operations Control Centre (OCC). The OCC will connect the requesting medical facility with Ornge' Incident Management Team to determine what support requirements are required. If you or your facility feels like an incident is impending or ongoing, please call early for an assessment.

An Operations Control Manager is available 24/7 in the Operations Control Centre to address any concerns you have by calling 1.833.401.5577.