Critical Care Land Ambulance Program

Medical Scope of Service Utilization Criteria

The following is a guideline to be used to determine if a patient meets the scope of service criteria for the Ornge Critical Care Land Ambulance Program.

*All issues regarding the medical use of the service will be resolved by the Ornge Online Medical Control (Transport Medicine Physician).*

1. Patient requires the ongoing administration of medications and/or blood products during transport that is above and beyond the scope of practice of a Primary Care Paramedic.
2. Patient requires the use of specialized equipment or monitoring devices during transport. Examples include, but may not be limited to:
   1. Ventilator
   2. External pacemaker
   3. Multi-channel infusion pump(s)
   4. Hemodynamic or invasive monitoring
   5. IABP
3. Patient requires a level of care during transport that either:
   1. Exceeds that of general nursing care
   2. Beyond the scope of practice of a Primary Care Paramedic
4. Patient is at high risk of deteriorating during transport and may require specialized medical intervention.
5. There may be circumstances where a request for service does not meet the above criteria. These circumstances will be evaluated on a case by case basis and will be escalated to the Transport Medicine Physician for a final decision as required.

|  |  |
| --- | --- |
| Call | Log on to |
| Operations Control Centre  Please provide:   * Your name * Hospital name and city * Contact staff and number * Patient name, age and weight (for air transport) * Reason for transfer * Medical history (including vitals & lab values * if applicable) * Drug infusions being administered * Equipment requirements * Receiving hospital contact information (name & person) * OHIP number | Provincial Transfer Authorization Centre  to obtain your PTAC Medical Transfer #  https://www.hospitaltransfers.com/transfer  Selecting “Emergent” and “Ornge for Critical Care Ambulance” will alert the Operations Control Centre that land transport is required. |

**Want more information?**

Please contact the Operations Control Centre to speak directly to a Communications Officer

CALL: 1.833.401.5577.

You can also visit our Healthcare Provider’s Portal online at: www.ornge.ca/healthcare