

# Critical Care Land Ambulance Program

Medical Scope Of Service Utilization Criteria



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The following is a guideline to be used to determine if a patient meets the scope of service criteria for the Ornge Critical Care Land Ambulance Program.

All issues regarding the medical use of the service will be resolved by the Ornge Online Medical Control (Transport Medicine Physician).

## › SERVICE UTILIZATION CRITERIA

1. Patient requires the ongoing administration of medications and/or blood products during transport that is above and beyond the scope of practice of a Primary Care Paramedic.
2. Patient requires the use of specialized equipment or monitoring devices during transport. Examples include, but may not be limited to:
  - a. Ventilator
  - b. External pacemaker
  - c. Multi-channel infusion pump(s)
  - d. Hemodynamic or invasive monitoring
  - e. IABP
3. Patient requires a level of care during transport that either:
  - a. Exceeds that of general nursing care
  - b. Beyond the scope of practice of a Primary Care Paramedic
4. Patient is at high risk of deteriorating during transport and may require specialized medical intervention.
5. There may be circumstances where a request for service does not meet the above criteria. These circumstances will be evaluated on a case by case basis and will be escalated to the Transport Medicine Physician for a final decision as required.

When calling the Operations Control Centre, please provide the following:

- Your name
- Hospital name and city
- Contact staff and number
- Patient name, age and weight (for air transport)
- Reason for transfer
- Medical history (including vitals & lab values if applicable)
- Drug infusions being administered
- Equipment requirements
- Receiving hospital contact information (name & person)
- OHIP number

**Log on to:** [www.hospitaltransfers.com/transfer](http://www.hospitaltransfers.com/transfer)

Selecting "Emergent" and "Ornge for Critical Care Land Ambulance" will alert the Operations Control Centre that land transport is required to obtain your PTAC Medical Transfer Number (MT#) or call: 1.833.401.5577

Want more information? A **Communications Officer** is available 24/7 in our Operations Control Centre to address any concerns you have by calling **1.833.401.5577**.

You can also visit our Healthcare Partner portal online at: [www.ornge.ca/healthcare](http://www.ornge.ca/healthcare)



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