Booking a Patient Transport

Transferring a patient with Ornge? Here is a checklist of essential information required to booking an Ornge patient transport.

In an effort to provide high quality care to patients, please ensure you read and complete this checklist before booking a patient transport with Ornge.

*Patient severity:*

* Emergent (life-threatening, unstable patient)
* Urgent (non life-threatening, prompt transport required)
* Scheduled (booked appointment/time sensitive, CT, MRI, clinic)
* Routine (deferrable, non-urgent)

*Patient information:*

* Name
* Date of birth
* Weight
* Health card or band number (may also include WSIB or other identifier)
* Escort if applicable (is this transport a treat and return?)
* Sending and receiving facility, department, and contact information
* Incident history/diagnosis and/or reason for transport
* Diagnostics and treatment
* Medical equipment required (ventilator, oxygen, IV pump(s), monitor, ECMO, IABP, etc.)
* Lines and tubes (IVs, art line, central line(s), chest tube(s), NG/OG, JP drain, foley, etc.)
* Infusions (sedation, inotropes, nitrates, anticoagulants, etc.)
* Medications and dosages
* Relevant past medical history
* Allergies
* Code status
* Isolation concerns (contact, droplet, airborne)

Please make copies of all documentation for the crew to bring to the receiving hospital.

**Want more information?**

Please contact the Operations Control Centre to speak directly to a Communications Officer

CALL: 1.800.387.4672

You can also visit our Healthcare Provider’s Portal online at: www.ornge.ca/hp