

# Booking a Patient Transport



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Transferring a patient with Ornge? Here is a checklist of essential information required to booking an Ornge patient transport.

In an effort to provide high quality care to patients, please ensure you read and complete this checklist before booking a patient transport with Ornge including:

- **Patient Severity**
- **Patient Information**

## › PATIENT SEVERITY

- Emergent (life-threatening, unstable patient)
- Urgent (non life-threatening, prompt transport required)
- Scheduled (booked appointment/time sensitive, CT, MRI, clinic)
- Routine (deferrable, non-urgent)

## › PATIENT INFORMATION

- Name
- Date of birth
- Weight
- Health card or band number (may also include WSIB or other identifier)
- Escort if applicable (is this transport a treat and return?)
- Sending and receiving facility, department, and contact information
- Incident history/diagnosis and/or reason for transport
- Diagnostics and treatment
- Medical equipment required (ventilator, oxygen, IV pump(s), monitor, ECMO, IABP, etc.)

- Lines and tubes (IVs, art line, central line(s), chest tube(s), NG/OG, JP drain, foley, etc.)
- Infusions (sedation, inotropes, nitrates, anticoagulants, etc.)
- Medications and dosages
- Relevant past medical history
- Allergies
- Code status
- Isolation concerns (contact, droplet, airborne)

*Please make copies of all documentation for the crew to bring to the receiving hospital.*

Want more information? A **Communications Officer** is available 24/7 in our Operations Control Centre to address any concerns you have by calling **1.800.387.4672**.

You can also visit our Healthcare Partner portal online at: [www.ornge.ca/healthcare](http://www.ornge.ca/healthcare)



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