Ornge Consolidated Financial Statements

For the year ended March 31, 2018 (Expressed in thousands of Canadian dollars)

Ornge Table of Contents For the year ended March 31, 2018

	Page
Management's Responsibility	
Independent Auditors' Report	
Consolidated Financial Statements	
Consolidated Statement of Financial Position	1
Consolidated Statement of Operations and Changes in Net Deficiency	2
Consolidated Statement of Remeasurement Gains and Losses	3
Consolidated Statement of Cash Flows	4
Notes to the Consolidated Financial Statements	5

Management's Responsibility

To the Board of Directors of Ornge:

Management is responsible for the preparation and presentation of the accompanying financial statements, including responsibility for significant accounting judgments and estimates in accordance with Canadian public sector accounting standards. This responsibility includes selecting appropriate accounting policies and methods, and making decisions affecting the measurement of transactions in which objective judgment is required.

In discharging its responsibilities for the integrity and fairness of the financial statements, management designs and maintains the necessary accounting systems and related internal controls to provide reasonable assurance that transactions are authorized, assets are safeguarded and financial records are properly maintained to provide reliable information for the preparation of financial statements.

The Board of Directors and Finance and Audit Committee are composed entirely of Directors who are neither management nor employees of the Organization. The Board is responsible for overseeing management in the performance of its financial reporting responsibilities, and for approving the financial information included in the annual report. The Finance and Audit Committee has the responsibility of meeting with management and auditors to discuss the internal controls over the financial reporting process, auditing matters and financial reporting issues. The Committee is also responsible for recommending the appointment of the Organization's external auditors.

MNP LLP is appointed by the Board of Directors to audit the financial statements and report directly to them; their report follows. The external auditors have full and free access to, and meet periodically and separately with, both the Committee and management to discuss their audit findings.

Chief Executive Officer

Chief Financial Officer

Independent Auditors' Report

To the Board of Directors of Ornge:

We have audited the accompanying consolidated financial statements of Ornge, which comprise the consolidated statement of financial position as at March 31, 2018, and the consolidated statements of operations and changes in net deficiency, changes in remeasurement gains and losses and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of Ornge as at March 31, 2018, and the results of its operations, changes in net deficiency and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Mississauga, Ontario

Chartered Professional Accountants

MNPLLP

June 27, 2018

Licensed Public Accountants



Ornge Consolidated Statement of Financial Position

As at March 31, 2018

(In thousands of Candian dollars)

	(In thousands of Candian dollars)	
	2018	2017
Assets		
Cash	2,458	6,145
Accounts receivable	5,693	4,703
Prepaid expenses and deposits	1,590	2,254
Inventory (Note 4)	7,357	6,723
Current portion of maintenance contract (Note 6)	3,666	2,479
	20,764	22,304
Restricted cash (Note 3)	400	400
Capital assets (Note 5)	177,603	180,646
Maintenance contract and other (Note 6)	24,980	11,214
	223,747	214,564
Liabilities		
Current		
Short-term loan (Note 7)	8,100	7,100
Accounts payable and accrued liabilities (Note 9)	20,043	19,074
Employee future benefits (Note 8)	1,368	1,263
Current portion of long-term debt (Note 9)	9,213	8,706
Current portion of maintenance contract obligation (Note 10)	3,333	-
	42,057	36,143
Long-term debt (Note 9)	245,860	254,910
Long-term maintenance contract obligation (Note 10)	11,980	-
	299,897	291,053
Commitments and contingencies (Note 13), (Note 14)		
Net deficiency		
Net deficiency	(76,714)	(76,489)
Accumulated remeasurement gains	564	-
	(76,150)	(76,489)
	223,747	214,564

Approved on behalf of the Boa	ard
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Director Director

The accompanying notes form part of the financial statements

Ornge
Consolidated Statement of Operations and Changes in Net Deficiency

For the year ended March 31, 2018 (In thousands of Candian dollars)

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	2018	2017
Revenue		
Ontario Ministry of Health and Long-Term Care Transport Medicine program	174,784	167,584
Critical Care Land Ambulance program (Note 12)	13,846	13,801
Other Income	6,394	5,603
	195,024	186,988
Expenses		
Salaries, employee benefits and other labour-related (Note 8), (Note 15)	72,826	68,870
Carrier and fleet-related	66,815	54,476
Supplies, facilities and other	14,860	15,443
Critical Care Land Ambulance program (Note 12)	13,846	13,801
Interest	16,006	15,620
Amortization of capital assets	11,340	11,175
	195,693	179,385
Excess (deficiency) of revenue over expenses before other income	(669)	7,603
Other income	• •	
Gain on capital asset disposal - net	444	146
Excess (deficiency) of revenue over expenses	(225)	7,749
Net deficiency, beginning of the year	(76,489)	(84,238)
Net deficiency, end of the year	(76,714)	(76,489)

Ornge

Consolidated Statement of Remeasurement Gains and Losses

For the year ended March 31, 2018 (In thousands of Canadian dollars)

	2018	2017
Accumulated remeasurement gains, beginning of year	-	-
Unrealized remeasurement gains for the year Foreign exchange	564	-
Accumulated remeasurement gains, end of year	564	-

The accompanying notes form part of the financial statements

Ornge Consolidated Statement of Cash Flows

For the year ended March 31, 2018 (In thousands of Canadian dollars)

	2018	2017
Cash provided by (used for) the following activities		
Operating	(225)	7.740
Excess (deficiency) of revenue over expenses	(225)	7,749
Amortization of capital assets	11,340	11,175
Amortization of maintenance contract and other	3,829	1,332
Gain on capital asset disposal - net	(444) 14,500	(97) 20,159
Changes in working capital accounts	14,500	20,139
Accounts receivable	(990)	1,556
Prepaid expenses and deposits	664	(277)
Inventory	(634)	(1,105)
Restricted cash	-	(120)
Accounts payable and accrued liabilities	969	136
Maintenance contract and other	(11)	-
Employee future benefits	105	(5)
		<u> </u>
	14,603	20,344
Financing		
Advances of short-term loan	1,000	7,100
Principal repayment of long-term debt	(8,706)	(8,230)
Principal payments of maintenance contract obligation	(2,731)	(0,200)
	(10,437)	(1,130)
Capital activities		
Purchases of capital assets	(8,443)	(9,133)
Proceeds from sale of capital assets	590	962
Maintenance contract deposit	-	(14,871)
	(7,853)	(23,042)
Decrease in cash	(3,687)	(3,828)
Cash, beginning of year	6,145	9,973
Cash, end of year	2,458	6,145

The accompanying notes form part of the financial statements

For the year ended March 31, 2018 (In thousands of Canadian dollars)

1. Purpose of the organization

Ornge operates from a number of bases across the province coordinating all aspects of Ontario's air medical transport system, critical care land transport program, and the screening of inter-facility transfers of patients within the province. The consolidated financial statements include the activities of the Ornge group of entities (the "Organization"). These include Ornge, Ornge Issuer Trust, Ornge Foundation, and wholly owned subsidiaries: Ornge Global Air Inc. and 7506406 Canada Inc.

Ornge is a corporation continued under the Canada Not-for-profit Corporations Act. Ornge is a registered charity under the Income Tax Act (Canada) (the "Act") and, as such, is exempt from income taxes pursuant to Section 149 of the Act.

On February 12, 2009, Ornge Issuer Trust (the "Trust") was created as a special purpose entity under the laws of Ontario pursuant to a declaration of trust. Ornge is the sole beneficiary of the Trust. Pursuant to the Act and Income Tax Regulations, the Trust is subject to income taxes. 4495128 Canada Inc. is the bare trustee for the Trust.

Ornge Global Air Inc. ("Ornge Air") and its wholly-owned subsidiary 7506406 Canada Inc. ("7506406") are for-profit entities incorporated under the Canada Business Corporations Act. The entities provide rotary wing and fixed wing transport services on behalf of the Organization. Pursuant to the Act and Income Tax Regulations, Ornge Air and 7506406 are subject to income taxes.

Ornge Foundation is a registered charity and is currently inactive.

The Organization is funded primarily by the Province of Ontario in accordance with a Performance Agreement (the "Agreement") established by the Ministry of Health and Long-Term Care (the "Ministry"). This Agreement sets out the rights and obligations of the two parties in respect of funding provided by the Ministry. It also sets out certain performance standards and obligations that establish acceptable results for the Organization's performance in a number of areas.

2. Significant accounting policies

These consolidated financial statements are the representations of management, prepared in accordance with the Chartered Professional Accountants of Canada Public Sector Handbook which sets out generally accepted accounting principles for government not-for-profit organizations in Canada. The Organization has chosen to use the standards for not-for-profit organizations that include PS 4200 to PS 4270. The consolidated financial statements include the following significant accounting policies:

Basis of consolidation

All controlled not-for-profit and for-profit entities are consolidated into the Organization. The consolidated financial statements include the assets, liabilities and activities of such entities as defined in Note 1. Transactions and balances between the entities have been eliminated in arriving at the consolidated financial statements.

Financial instruments

The Organization recognizes its financial instruments when the Organization becomes party to the contractual provisions of the financial instrument. All financial instruments are initially recorded at their fair value, and are subsequently measured at either fair value or amortized cost.

Fair value is determined by the amount that would be exchanged in an arm's length transaction between willing parties who are under no compulsion to act and is best evidenced by a quoted market price, if one exists. Transactions to purchase or sell these items are recorded on the trade date. Net gains and losses arising from changes in fair value are recognized in the statement of remeasurement gains and losses. With the exception of those instruments designated at fair value, all other financial assets and liabilities are subsequently measured at amortized cost using the effective interest rate method.

Financial assets measured at fair value include cash and restricted cash. Financial assets measured at amortized cost include accounts receivable.

Financial liabilities measured at amortized cost include short-term loan, accounts payable and accrued liabilities and long-term debt.

For the year ended March 31, 2018 (In thousands of Canadian dollars)

2. Significant accounting policies (Continued from previous page)

Financial instruments (Continued from previous page)

Transaction costs directly attributable to the origination, acquisition, issuance or assumption of financial instruments subsequently measured at fair value are immediately recognized in the consolidated statement of operations and changes in net deficiency. Conversely, transaction costs are added to the carrying amount for those financial instruments subsequently measured at cost or amortized cost.

All financial assets are tested annually for impairment. Any impairment which is not considered temporary is recorded in the consolidated statement of operations and changes in net deficiency. Write-downs of financial assets measured at cost and/or amortized cost to reflect losses in value may be reversed for subsequent increases in value, up to their original cost. Reversals of any net remeasurements of financial assets measured at fair value are reported in the statement of remeasurement gains and losses.

Cash

Cash includes balances with banks. Cash subject to restrictions that prevent its use for current purposes is included in restricted cash.

Inventory

The Organization's inventory includes aviation parts and medical supplies, which are valued at the lower of cost and replacement cost. This inventory is consumed in the normal course of operations and is not intended for sale.

Capital assets

Capital assets are recorded at cost less accumulated amortization.

Assets under construction are assets being built on behalf of the Organization. Amortization is not recorded until construction is substantially complete and the assets are ready for their intended use.

When an asset is retired, the book value and accumulated amortization of the asset are removed from the asset accounts. Any losses incurred on retirement or abandonment are recorded as an expense in the year of retirement or abandonment.

When a capital asset no longer has any long-term service potential to the Organization, the excess of its net carrying amount over any residual value is recognized as an expense in the consolidated statement of operations and changes in net deficiency.

Assets are classified as held for sale when all criteria in PS 1201.055 are met. The Organization measures the assets held for sale at the lower of their carrying amount and fair value less costs to sell. The gains or losses are recorded in the consolidated statement of operations and changes in net deficiency.

Amortization is provided using the straight-line method at rates intended to amortize the cost of assets over their estimated useful lives as follows:

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Method	d Rate	
Building straight Equipment and vehicles straight Computer equipment and software Aircraft airframes straight Aircraft engines straight Avionics and rotables straight	t-line 10 – 40 years t-line 3 – 5 years t-line 3 years t-line 20 – 30 years t-line 20 years	
Leasehold improvements straight	t-line over term of lease	

For the year ended March 31, 2018 (In thousands of Canadian dollars)

2. Significant accounting policies (Continued from previous page)

Maintenance and repairs

The Organization has entered into long-term maintenance ("LTM") contracts for the maintenance of fixed wing and rotary wing engines, rotary wing airframes, and fixed and rotary wing avionics. The costs are based on a contractual hourly rate multiplied by the number of flight hours (subject to a minimum required hours) or an annual fixed amount. Maintenance costs that are not covered by the LTM contracts are expensed as incurred.

Certain LTM contracts that the Organization entered into contain buy-in provisions, which represent the hours flown by the aircraft prior to when they were placed in the LTM program. Buy-in provision payments are initially capitalized and subsequently recognized as an expense on a straight-line basis over the term of the contract or service life.

Revenue recognition

The Organization follows the deferral method of accounting for contributions. Most of the Organization's revenue is received from the Ministry under the terms of its Agreement with the Organization. Restricted contributions are recognized as revenue in the year in which the related expenses are incurred. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Unrestricted donations are recognized as revenue when received, and restricted donations are recognized as revenue in the year in which the related expenses are incurred.

Other income includes organ transfers and billings for non-OHIP covered services, which are recognized as revenue when services are provided and when amounts can be reasonably estimated, and collection is reasonably assured.

Foreign currency translation

Transaction amounts denominated in foreign currencies are translated into their Canadian dollar equivalents at the prevailing exchange rate at the date of the transaction. Carrying values of monetary assets and liabilities and non-monetary items included in the fair value category reflect the exchange rates at the consolidated statement of financial position date.

Unrealized foreign exchange gains and losses are recognized in the consolidated statement of remeasurement gains and losses. In the period of settlement, the cumulative amount of remeasurement gains and losses is reversed in the consolidated statement of remeasurement gains and losses, and foreign exchange gains and losses are reclassified to the consolidated statement of operations and changes in net deficiency.

Employee future benefits

The Organization's employee future benefit programs consist of a multi-employer defined benefit plan, a defined contribution plan, and a non-vested sick-leave program.

Certain full-time employees of the Organization participate in the Hospitals of Ontario Pension Plan ("HOOPP" or the "Plan"), which is a defined benefit multi-employer plan. Defined contribution accounting is used to recognize the Organization's share of a defined benefit multi-employer plan.

The Organization contributes to a defined contribution plan for certain employees. Contributions are expensed as incurred.

The Organization provides non-vested sick leave programs to unionized rotary wing, fixed wing, paramedics and operations control centre employees. The Organization recognizes a liability and an expense for these sick-leave programs that accumulate in the period in which employees render services to the Organization in return for the benefits. The service period is the period from the date the employee is first eligible for benefits (generally the date of hire) to the expected date of the payment of the benefits.

In addition, there is a sick leave program for non-union employees, however, benefits earned do not vest or accumulate beyond 12 months after they are earned. As such, the Organization recognizes an expense when the event (the sick leave) that obligates the Organization occurs.

For the year ended March 31, 2018 (In thousands of Canadian dollars)

2. Significant accounting policies (Continued from previous page)

Allocation of expenses

The Organization operates a Critical Care Land Ambulance ("CCLA") program. Program costs include personnel, premises and other expenses directly related to providing this program. The Organization also incurs a number of general support expenses that are common to the administration of the Organization and of the CCLA program.

The Organization allocates certain of its general support expenses by identifying the appropriate basis of allocating each component expense and applies that basis consistently each year.

Measurement uncertainty (use of estimates)

The preparation of consolidated financial statements in conformity with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Significant estimates are required to determine the useful lives of capital assets, the appropriate method of amortization of capital assets, the assessment of impairment of assets, and the assessment of actuarial assumptions for the non-vesting sick-leave benefit plan.

Non-vesting sick-leave benefit plan valuation is based on actuarial assumptions. Actuarial assumptions for the non-vesting sick-leave benefit plan are based on details of the membership and actuarial models. The valuation of assets held for sale is based on the expected proceeds from the sale.

These estimates and assumptions are reviewed periodically and, as adjustments become necessary they are reported in the consolidated statement of operations and changes in net deficiency in the periods in which they become known.

The amount of revenue recognized from the Ministry requires a number of estimates. Based on the Performance Agreement established between Ornge and the Ministry, if the Organization does not meet its performance standards or obligations, the Ministry has the right to adjust funding received by the Organization. The Ministry is not required to communicate certain funding adjustments until after the submission of year-end data. Since this data is not submitted until after the completion of the consolidated financial statements, the amount of Ministry funding received during the year may be increased or decreased subsequent to year end. The amount of revenue recognized in these consolidated financial statements represents management's best estimate of amounts that have been earned during the year.

3. Restricted cash

Restricted cash consists of the following:

	2018	2017
Deposit with BNY Trust Company of Canada ("Trustee") for \$23,877 First Mortgage		
Series A Bond (representing 3 months' debt service)	400	400

4. Inventory

Inventory consists of the following:

	2018	2017
Aviation parts	6,498	5,907
Aviation parts	0,490	5,907
Medical supplies	859	816
	7,357	6,723

177,603

Notes to the Consolidated Financial Statements

For the year ended March 31, 2018 (In thousands of Canadian dollars)

74,793

5. Capital assets

Capital assets consist of the following:

		Accumulated	2018
	Cost	amortization	Net book value
Land	3,243	-	3,243
Buildings	22,018	9,867	12,151
Equipment and vehicles	18,401	12,865	5,536
Computer equipment and software	8,837	7,254	1,583
Aircraft airframes	142,973	26,740	116,233
Aircraft engines	38,299	10,620	27,679
Avionics and rotables	11,539	6,277	5,262
Leasehold improvements	2,469	1,170	1,299
Assets under construction	4,617	-	4,617

252,396

	Cost	Accumulated amortization	2017 Net book value
Land	3,243	-	3,243
Buildings	21,914	8,718	13,196
Equipment and vehicles	17,511	11,490	6,021
Computer equipment and software	8,183	5,453	2,730
Aircraft airframes	142,604	23,664	118,940
Aircraft engines	38,565	9,354	29,211
Avionics and rotables	11,354	5,970	5,384
Leasehold improvements	2,025	774	1,251
Assets under construction	670	-	670
	246,069	65,423	180,646

During the current year, it was determined that certain capital assets no longer had long-term service potential. As a result, the Organization recorded, as a reduction of cost, impairment of \$141 (2017 - \$76). The Organization also disposed of capital assets that resulted in a gain of \$585 (2016 - \$222).

6. Maintenance contract and other

During the year, the Organization entered into a maintenance program for its rotary wing engines for twenty years or until the second engine overhaul is completed, whichever is earlier. Similarly, a six-year maintenance program for its rotary wing airframes was entered into in fiscal 2017. Under these agreements, the respective buy-in provisions are capitalized and amortized on a straight-line basis over the life of the contract or service potential.

	2018	2017
Balance, beginning of year	13,693	_
Buy-in provision for maintenance contract recognized during the year	18,706	14,871
Less: amortization and other	(3,753)	(1,178)
	28,646	13,693
Less: Current portion	(3,666)	(2,479)
	24,980	11,214

For the year ended March 31, 2018 (In thousands of Canadian dollars)

7. Short-term loan

On December 15, 2016, the Organization entered into a short term, unsecured credit facility for general corporate purposes. The facility currently allows borrowing of up to \$40,000, bearing interest at the bank's prime rate less 0.50% per annum, under a revolving facility. The facility is unsecured and matures on December 15, 2019 with the option to extend for two additional years.

8. Employee future benefits

The Organization allocates to unionized employees a specified number of days each year for use as paid absences in the event of illness or injury. These employees are permitted to accumulate their unused allocation each year up to the allowable maximum provided in their employment agreements. Accumulated days may be used in future years to the extent that employees' illness or injury exceeds the current year's allocation of sick days. Sick days are paid out at the salary in effect at the time of usage.

All computations and disclosures are determined using a measurement date of accounting purposes as at March 31, 2018.

	2018	2017
Employee future benefit liabilities		
Accrued employee future benefit obligations	1,168	1,299
Unamortized actuarial gain (loss), end of year	200	(36)
	1,368	1,263
Employee future benefit expenses		
Current year benefit cost	575	558
Interest on accrued benefit obligation	28	25
	603	583

The significant actuarial assumptions adopted in measuring the Organization's accrued benefit obligations for the non-vesting sick leave were: a discount rate of 2.90% (2017 - 2.80%).

The significant actuarial assumptions adopted in measuring the Organization's expense for the non-vesting sick leave were: a discount rate of 2.90% (2017 - 2.75 %), and salary cost escalation of 2.50% (2017 - 3.50%).

9. Long-term debt

	2018	2017
Series A unsecured debenture (a)	234,343	242,704
First Mortgage Series A bond (b)	22,687	23,033
	257,030	265,737
Less: Unamortized transaction costs	(1,957)	(2,121)
	255,073	263,616
Less: Current portion	(9,213)	(8,706)
	245,860	254,910

For the year ended March 31, 2018 (In thousands of Canadian dollars)

9. Long-term debt (Continued from previous page)

Principal repayments on long-term debt in each of the next five years and thereafter are estimated as follows:

257,030
204,656
11,852
11,202
10,360
9,747
9,213

Accrued interest included in accounts payable and accrued liabilities amounted to \$4,058 (2017 - \$4,200).

(a) On June 11, 2009, the Organization issued a Series A unsecured debenture (the "Debenture") in the amount of \$275,000 to finance the acquisition of certain fixed wing and rotary wing aircraft and related infrastructure, and for general corporate purposes. The Debenture bears interest at 5.727% per annum, calculated annually and payable semi-annually.

Transaction costs related to the issuance of the Debenture, including professional fees, were \$2,549. These costs were recorded against the Debenture amount and are being amortized over the life of the Debenture using the effective interest rate method.

The fair market value of the Debenture as at March 31, 2018 is \$271,136 (2017 - \$286,356). The yield on a similar private placement would be 3.72% (2017 – 3.57%). Given that there is no active secondary market for this issue, the price quoted represents the theoretical value of the Debenture.

The Organization is subject to certain covenants associated with the Debenture. During the reporting period, the Organization met all of its covenants.

(b) On January 31, 2011, the Organization issued a First Mortgage Series A bond (the "Bond") in the amount of \$23,877 for the purpose of financing the head office building. The Bond bears interest at 5.60% per annum, calculated semi-annually, and is repayable in blended payments of principal and interest monthly. The maturity date of the Bond is January 31, 2036. A mortgage and security interest in the Organization's corporate building, the related land and fixtures with a carrying value of \$16,439, and all benefits to be derived from these assets, including the lease of these assets, has been provided as collateral for the bond.

Transaction costs related to the issuance of the Bond, including professional fees, were \$684. These costs were recorded against the Bond amount and are being amortized over the life of the Bond using the effective interest rate method.

The Organization may redeem a portion of or the entire Bond at any time prior to its maturity at a price based on the principal amount then outstanding plus a "make-whole" premium, and accrued and unpaid interest.

Given that there is no active secondary market for this issue, the bond will always be priced at par, yielding its original issue yield of 5.60%.

The Organization is subject to certain covenants associated with the Bond. During the reporting period, the Organization met all its covenants.

For the year ended March 31, 2018 (In thousands of Canadian dollars)

10. Maintenance contract obligation

	2018	2017
Engine maintenance program	18,706	-
Foreign exchange remeasurement	(662)	
Less: payments made during the year	(2,731)	-
	15,313	-
Less: Current portion	(3,333)	-
	11,980	-
Contractual payments on the principal balance of the buy-in are as follows:		
2019	3,333	
2020	3,667	
0004	4,016	
2021	1,010	
2021 2022	4,297	

11. Financial instruments

The Organization, as part of its operations, carries a number of financial instruments and is exposed to interest, currency, credit, liquidity price risks arising from these financial instruments. The risk exposure and management's objectives, policies and processes for measuring and managing the risks have not changed significantly during the year.

Credit risk

Credit risk is the risk of financial loss because a counter party to a financial instrument fails to discharge its contractual obligations.

The carrying amount of the Organization's financial instruments best represents the maximum exposure to credit risk.

The maximum credit risk exposure at year-end is:

	2018	2017
Cash	2,458	6,145
Restricted cash	400	400
Accounts receivable	5,693	4,703
	8,551	11,248

Liquidity risk

The Organization derives most of its operating revenue from the Ministry. The Organization is bound by a Performance Agreement with the Ministry, which provides funds to the Organization for the purposes of delivering the services as described in the Performance Agreement. The Organization is exposed to the risk related to availability of cash resources in order to continue to provide services expected by the Organization's mandate under the Performance Agreement.

To manage liquidity risk, the Organization ensures sound management of available cash resources. The Organization has access to short-term, unsecured credit facility that is used when sufficient cash flow is not available from the Ministry funding to cover operating expenditures (see Note 7).

The Organization monitors its cash requirements based on its financial forecasts.

For the year ended March 31, 2018 (In thousands of Canadian dollars)

11. Financial instruments (Continued from previous page)

Foreign currency risk

Foreign currency risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. In seeking to manage the risks from foreign exchange rate fluctuations, the Organization monitors current exchange rates and fluctuations to manage its accounts payable and accrued liabilities.

The Organization enters into transactions for purchases and warranty claims that are denominated in U.S. dollars for which the related accounts payable balances are subject to exchange rate fluctuations. As at March 31, 2018, the following items are denominated in U.S. dollars:

2018 2017
U.S.\$ U.S.\$
(in thousands) (in thousands)
14,939 2,092

Accounts payable and accrued liabilities

A 1% change in the U.S. dollar foreign exchange rates would change accounts payable and accrued liabilities by approximately \$193, resulting in a change to unrestricted net deficiency and accumulated remeasurement gains and losses of approximately \$193.

Interest rate risk

Interest rate risk is the risk that the value of a financial instrument might be adversely affected by a change in the interest rates. Changes in market interest rates may have an effect on the cash flows associated with some financial assets and liabilities, known as cash flow risk, and on the fair value of other financial assets or liabilities, known as price risk.

The Organization is exposed to interest rate risk with respect to its long-term debt. A change in the interest rate of the long-term debt would have an impact on the fair value of the debt but no impact on the consolidated financial statements since the debt is measured at amortized cost and has a fixed rate of interest.

Commodity risk

The Organization requires significant quantities of aviation fuel for its aircraft operations. As a result, the Organization is exposed to commodity price risks associated with the variations in the market price for aviation fuel. The price of aviation fuel is sensitive to, among other things, the price of crude oil, refining, and delivery costs. As at March 31, 2018, the Organization has not entered into any hedge contracts.

Fair value of financial instruments

Financial instruments measured at fair value are classified according to a fair value hierarchy that reflects the importance of the data used to perform each valuation. The fair value hierarchy is made up of the following levels:

Level 1: Quoted prices (unadjusted) are available in active markets for identical assets or liabilities;

Level 2: Inputs other than quoted prices in active markets that are observable for the asset or liability, either directly or indirectly; and

Level 3: Unobservable inputs in which there is little or no market data, which require the Organization to develop its own assumptions.

The fair value hierarchy requires the use of observable data on the market each time such data exists. A financial instrument is classified at the lowest level of hierarchy for which significant input has been considered in measuring fair value.

Cash and restricted cash that the Organization held as at March 31, 2018 fall within Level 1 of the fair value hierarchy.

For the year ended March 31, 2018 (In thousands of Canadian dollars)

12. Critical Care Land Ambulance program expenses

The Critical Care Land Ambulance program expenses consist of direct program costs and allocation of general support expenses as follows:

	2018	2017
Di di anno di a	40.005	40.775
Direct program costs - CCLA	13,035	12,775
Allocation of administrative costs	811	1,026
		_
	13,846	13,801

13. Commitments

The Organization has entered into various operating agreements to receive services in support of the Organization's transport medicine operation. The Organization is also committed under long-term leases for premises in various bases across Ontario. The estimated minimum annual payments are as follows:

Within one year	22,624
Between one and five years	76,667
Beyond five years	10,515
	109,806

14. Contingencies

The Organization is subject to various claims and potential claims. Where the potential liability is determinable, management believes that the ultimate disposition of the matters will not materially exceed the amounts recorded in the accounts. In other cases, the ultimate outcome of the claims cannot be determined at this time. Any additional losses related to the claims will be recorded in the year during which the liability is determined or adjustments to the amount recorded are determined to be required.

The Organization participates in the Healthcare Insurance Reciprocal of Canada ("HIROC"). HIROC is a pooling of the public liability insurance risks of its members. All members of the HIROC pool pay annual premiums which are actuarially determined. All members are subject to assessment for losses, if any, experienced by the pool for the years in which they were members. There are other claims covered by HIROC. Management believes that their coverage is adequate to cover any amounts payable in connection with these claims.

15. Pension plans

Certain full-time employees of the Organization are eligible to be members of HOOPP (the "Plan"), which is a multiemployer, defined benefit, final average earnings, and contributory pension. The Plan is accounted for as a defined contribution plan following the standards for multi-employer plans. The Organization's contribution to the Plan during the year amounted to \$3,574 (2017 - \$3,541) and is included in salaries and employee benefits expense and specifically funded programs in the consolidated statement of operations and changes in net deficiency. Contributions made by the Organization are in accordance with the funding requirements under the Plan. The most recent valuation for financial reporting purposes completed by HOOPP as of December 31, 2017 disclosed net assets available for benefits of \$77,755 million with pension obligations of \$59,602 million, resulting in a surplus of \$18,153 million.

The Organization also maintains a defined contribution pension plan for certain groups of its employees. During the year ended March 31, 2018, the Organization contributed and expensed an aggregate of \$1,875 (2017 - \$1,825) to this plan.